

Name of Subprocessor	Subprocessor type	Processing activities	Location of Subprocessor	Type of data processed
Stripe	Payment processor	Processes credit cards	United States	Credit card information
Microsoft Azure	Cloud Service Provider	Infrastructure hosting	United States	Main services related to the product run in Azure. Services handle authorization, company and user profile, settings and specific features.
Ring Lead	Service provider	Extracts signatures from email messages	United States	For those users that use the signature extraction feature we send the contents of the specific email the user is working on to Ring Lead to process and extract the signature information. No data is stored in Ring Lead
Abbyy Cloud OCR	Service provider	Extracts contact information from scanned business cards	European Union (moving to US processing center in Q4 '21)	For those users that use the business card scanning feature in the Cirrus Insight mobile application, the card image is sent to Abbyy for OCR and contact information extraction.
Salesforce	Service provider	License management	United States	We store information related to each user and account in our own Salesforce org. Manage support tickets there as well as marketing data and license information
Sendgrid	Email service provider	Customer notifications	United States	We send customer emails related to application features through Sendgrid
New Relic	Service provider	Monitors systems and infrastructure	United States	Processes and monitors information related to our Azure infrastructure such as CPU, memory and response times. Also collects application error logs.
Gainsight CS	Service provider	Customer Success tool	United States	We send customer emails related to application features, as well as usage details
Gainsight PX	Analytics provider	Captures how users interact with the service	United States	Captures usage of the application such as clicks in the UI so that we can track feature usage and how customers navigate through the app