



Simple Salesforce integration with Outlook, Gmail & Office 365 - Sidebar, Email Tracking & Calendar Sync

# Calendar + Email Sync for Salesforce Community Cloud

Inbox and Lightning sync do not support  
Community Cloud! **ZynBit does.**



Highest rated email and calendar  
integration app in the Salesforce  
AppExchange



Windows and Mac



## Communities Need Integration, Too!

Community Cloud organizations often have a variety of email services across their user base. Until now, no reliable integration technology has been able to seamlessly integrate Community Cloud with the full range of email services.

### Fortunately, there is a solution...

ZynBit supports the most diverse mix of email services connected to one or many Salesforce instances; Gmail, G Suite, Exchange, Outlook, O365, Outlook.com, Hotmail.

ZynBit for Community Cloud Includes:

- ✓ Email & Calendar Sidebar
- ✓ Calendar sync
- ✓ Email sync
- ✓ Email tracking
- ✓ Calendar Scheduling
- ✓ Mobile

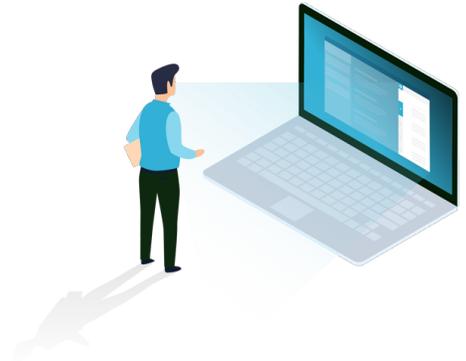
“We were really frustrated with Community Cloud lack of integration... ZynBit saved the day for us”

## No more data entry. ZynBit ensures your customer and partner activity data is seamlessly collected and synced with Community Cloud.

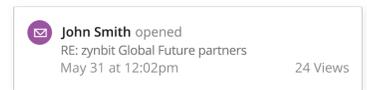
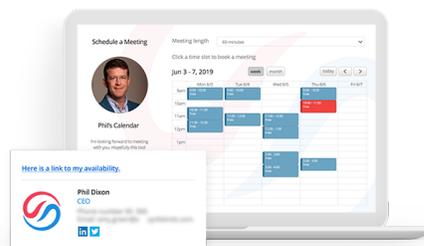
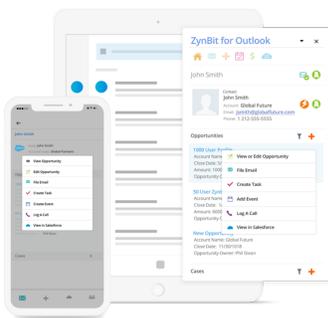
ZynBit is the leading Salesforce AppExchange solution for email and calendar sync, salesforce sidebar, meeting scheduling, mobile, and mobile business card scanning for Community Cloud users.

### Intuitive and fast. Community Cloud users love it!

- Plug & Play. No configuration or maintenance required.
- Automatically sync everything: email, calendar, phone calls, tasks, events...
- No errors, no duplicates.
- 100% secure and configurable connection paths



### Do More with ZynBit



#### Go Mobile

ZynBit connects Salesforce with your mobile inbox. Capture contacts and email correspondence effortlessly. Manage follow-up, log calls, attract and delight your customers when you're on the go.

#### Multi-Channel Scheduling

Scheduling calls and meetings can be a massive waste of time as reps and clients email back and forth or play phone tag. ZynBit simplifies scheduling and delights customers at the same time.

#### Email Tracking

ZynBit makes it's easier than ever to prioritize your follow-up and measure customer engagement. Customer engagement data contextually surfaced for your reps and providing visibility for community managers.

## What Community Cloud users are saying about ZynBit

Five Star Rating 375+ reviews



There's a reason why ZynBit is the top rated Salesforce email integration app in the [AppExchange](#).

### Love this App! Outstanding support!

"With this app, there's no excuse for not keeping your communication with customers up to date in Salesforce. Everything you need is in ZynBit so no more jumping back & forth trying to remember to include everything. Couldn't be any simpler."

**Mike Calhoun**

Director of Sales, Oval Fire Products

### No better app than ZynBit

"All the way from creating a contact/lead to tagging emails or events, I can stay on top of my pipeline all within the comfort of Microsoft outlook. There's no better app than ZynBit for the sales professional!!!"

**Matt Clark**

Account Executive, InterWorks

### Has made me more productive and that's only the beginning

"Love this app so far. I'm not a huge fan of Salesforce because of all the clicking to enter data into each field so I figured I'd give this a try. I mainly work out of my email which is my lifeline day to day. This has made creating new accounts, contacts, filing emails and tracking new opps very easy. Time is money so I say give it a shot!"

**Phil Torres**

National Account Manager, Convergence Communications

### I have more time for my clients

"With ZynBit, we have more data to understand how many times we are meeting with clients and making sure they are getting the attention they need so we can retain and build our client base."

**Courtney Roberts**

Chief Operations Officer, Barber Financial Group

## ZynBit powers Community Cloud with customer data and enables users with seamless integration.



### Salesforce Sidebar

Bring your customer and pipeline data to your inbox



### Calendar Scheduling

Share your calendar, book more meetings, and automatically add them to Salesforce activities.



### Salesforce Sync

Sync 100% of your meetings, tasks and emails —no manual data entry



### Analytics

Collect customer activity and turn it into actionable insights to increase revenue.



### Mobile Insights

Focused customer inbox, contact management, scheduling and call logging.



### Email & Web Tracking

Prioritize prospect and customer follow-up. Get customer engagement analytics for reporting and Einstein predictions.



### Team Calendars

COMING SOON

Share team availability and schedule multiple resources with your customers at warp speed



### Email Templates

COMING SOON

Prospect, network and send invites faster than ever

## Frequently Asked Questions

### How do I start using the ZynBit sidebar?

As soon as you complete the signup wizard you get to choose your email provider: Outlook | Outlook for Mac | Gmail | Office 365.

### Is this going to be easy for Community Cloud users to onboard?

The number #1 thing we hear from customers is that we make their lives easier. You won't have to learn complex CRM dashboards or feed extra information to Salesforce. It's all done for you with simple tools that work from the inbox.

### Which email environments are supported?

Gmail | Gsuite | O365 | Outlook | Exchange | Outlook.com | Hotmail.

### Does this mean more CRM work to do?

Not at all! ZynBit does all the heavy-lifting for you. It reads your inbox for sales activity and updates Salesforce on its own, without any manual work.

### Can I test ZynBit with my Salesforce Sandbox?

Sure! Sign up/Sign in with your production Salesforce account. Once you're logged into ZynBit you can connect a sandbox via the sidebar or with sync.

### Can I use sync only?

Yes. You do not have to install the ZynBit sidebar to sync your calendar, email, tasks or contacts.

### How fast does it sync?

Admins have the option to regulate sync frequency from 5 minute intervals to 2 hours. ZynBit can help you acquire data and regulate API calls at the same time.

### Do you support my edition of Salesforce?

ZynBit supports all Salesforce editions. Community Cloud | Sales Cloud | Service Cloud | Essentials | Professional | Enterprise | Unlimited

### Is ZynBit secure?

We take your security seriously. ZynBit provides enterprise-level security. Many of our customers choose ZynBit as the most secure AppExchange partner. Connection paths are completely configurable and secured with SSO, SAML, or OAuth.

## About ZynBit

ZynBit powers data-driven sales teams to optimize sales capacity.

ZynBit captures high-value customer interactions enabling your sales, management, and operations to understand pipeline activity, sales performance, and territory management patterns.

It integrates seamlessly with your existing sales workflows across mobile, browser, email and calendar simplifying the day-to-day of customer relationship management. At the same time, it collects meaningful customer data needed to optimize sales operations.

ZynBit makes salespeople more efficient and empowers management with valuable insights needed to run the business, improve customer acquisition and drive retention.

ZynBit. Be Data-Driven.

[Request a Demo ▶](#)

[Start a 14-Day Free Trial ▶](#)

Five Star Rating + 375 reviews in the AppExchange

